Trends In Annual Giving

CCCU

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Trends in Annual Giving

Bob Burdenski CCCU 2012

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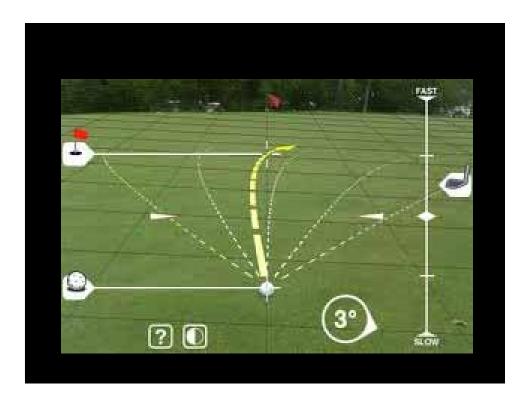












From FundList...

I'm looking for serious help! I had a meeting with my Manager recently and there are rumblings that we should:

- Scrap our phone-a-thon program, and
- Get rid of the Annual Fund and focus on using the position for Major Gifts
- I, being the Annual Giving Officer, disagree on both points of course, but it looks like I'm going to have to justify why. Both my Manager and our VP come from the healthcare sector and it's their first time fundraising for a post-secondary institution.

The Responses...

- "How sad this would be to see..."
- "This reads like a horror story. ARGH!! Why do folks propose such things..."
- "Wow! TERRIBLE idea!"
- "...a terrible mistake that would hamper any chance of success for ANY type of fundraising in the long term!"



Why Annual Giving?

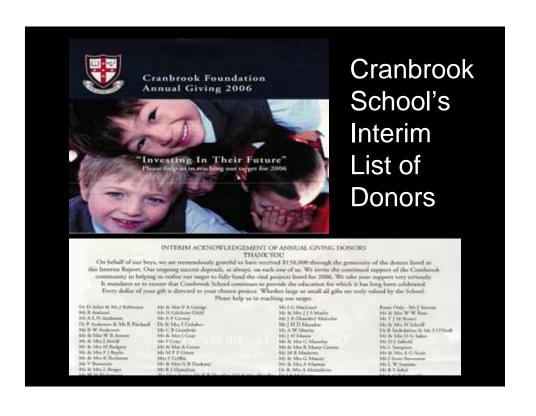
- We like the gift income
- It's a bridge from affinity to supporter
- One measure of broad alumni satisfaction
- One measure of depth of individual endorsement
- Can be a window on individual interests
- Can be an effective pipeline for major gifts

What Are We Trying To Accomplish?

Qualified Major Gift Prospects
Increased Donor Value
A Sustained Giving Relationship
Initial Gift Support
A Learned Institutional Culture
Ongoing Institutional Affinity

The Annual Giving Pyramid

Teach Non-Donors The Wave



Enduring Pillars of Annual Giving

- A Motivating Message
- Peers Preferably Involved
- An Effective Way of Reaching The Audience
- An Ability to Collect The Money As Quickly and Easily As Possible
- An Opportunity To Learn About The Donor
- A Donor's Feelings of Satisfaction
- The Ability to Measure and Evaluate Results



A Few Words About Your Annual Giving Case For Support

Factual, But Inspirational?



Unless you and your fellow alumni can give more generously, ultimately the University will not be able to guarantee your children and grandchildren the same quality of education you received.

We are seeking a gift of \$30 per month from every alumnus who is not repaying a HECS loan. That's less than a dollar a day.

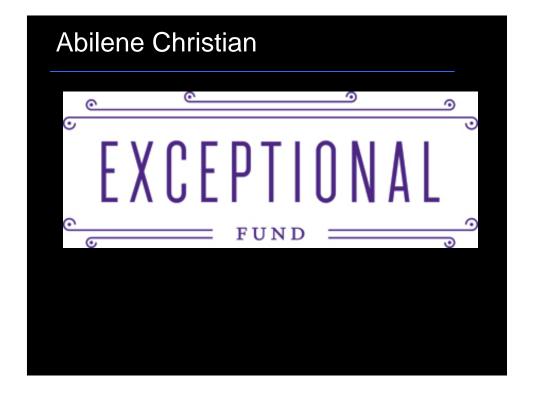
If you're already giving at least that much, please ignore this appeal with our sincere gratitude. Either way, you can look upon it as a voluntary tax. At least it's one tax you know will be wisely spent.

characteris and laboratories are more crowded. Professors have less time to spend with each tradent. Yet today's undergraduates will pay on average around 47% of the cost of their observing, as against only 23% for students in 1996. What will it be like for the students of 2016 For those of 2026?

Compelling Reasons To Give

	The Present	The Future
The Positive	Opportunity	Vision
The Negative	Crisis	Risk

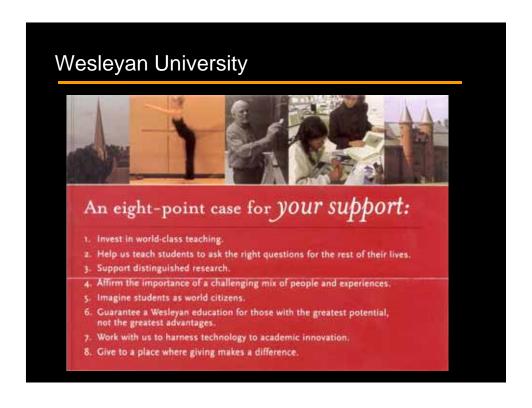


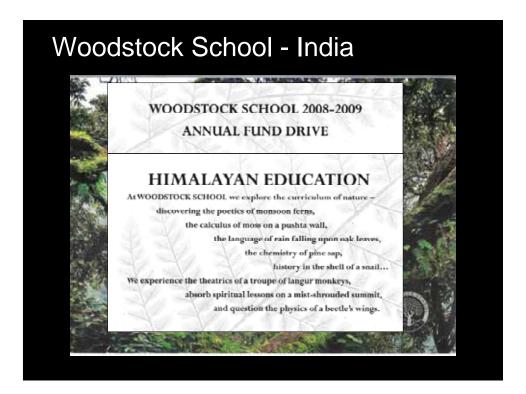














Facebook offers stud

By Sarah Michalos Summer Editor

In the midst of an online phenomeno country, Purdue's incoming freshmen

Whether or not to join Facebook.

Pablo Malavenda, associate dean of 40,000 people in the Purdue commur University is in the top 10 nationwide

Facebook, an online social network foreated by a Harvard student in Febr

"Last summer was a big boom with I and it's not going to be different with incoming students will have their purk can join then."

Malavenda said that although Facebo if used correctly, students need to be out on the web.

"It's very much like designing a poste then posting it in the middle of the \(\) see it, then being surprised that peop

Because of this possibility, Malavend the privacy settings Facebook offers.

Newsweek

See You at Reunion. Or Maybe Not.

Adam B. Kushner NEWSWEEK Updated: 12:14 PM ET Jun 7, 2008

Before he graduated from Tulane in 2003, Ardalen Minokadeh spent most of his waking hours in one of two places: P.J.'s Coffee on Maple Street and the late-night carrels at the University Center. But he didn't revisit any of his old New Orleans haunts during his five-year college reunion last month, because he didn't go. He already sees plenty of his closest Tulane pals, and as for the dozens of more distant friends from school, why does he need a reunion when he's got Facebook? Social networking has largely been a force for good, reconnecting grade-school class mates, creating a whole new approach to dating and enabling employers to check up on new hires. But it might just till the college reunion.

Historically, reunions have used voyeurism as a lure. Who lives where, who got hitched, who got fat—you had to show up to find out. But now the answers are all online.
"Facebook has turned the idea of college reunions from an expensive necessity to just expensive," says Kevin Pang, who skipped his five-year reunion at the University of Southern California last week.

That's bad news for colleges: reunions are the most reliable fund-raising tool in their arsenal. "It works, there's no question," says Derek Wittner, Columbia University's deputy vice president for development, adding that reunions often account for a third of overall giving. "They are] used, by design, to encourage more aggressive philanthropy every five years." Reunions work, says Alison Traub, a development officer at the University of Virginia, because they make people feel involved and provide a "natural timetable" for donations. "Fund-raising is all about creating artificial deadlines—"Won't you make a gift before reunion?" "Colleges know from their own research that if you get graduates to start donating young, they'll keep it up late into life. The danger is that an attendance falloff at reunions now could have a ripple effect for decades, "If reunions were to go away," says Tim Caboni, a scholar at Vanderbilt's Peabody College of Education, schools will "have to figure out other ways to tap into loyalty."

Kodak's Digital Photography

Technological change

Fo co bu

The last Kodak moment?

Kodak is at death's door; Fujifilm, its old rival, is thriving. Why?





Polaroid to quit the Polaroid business
By Alan Sircom

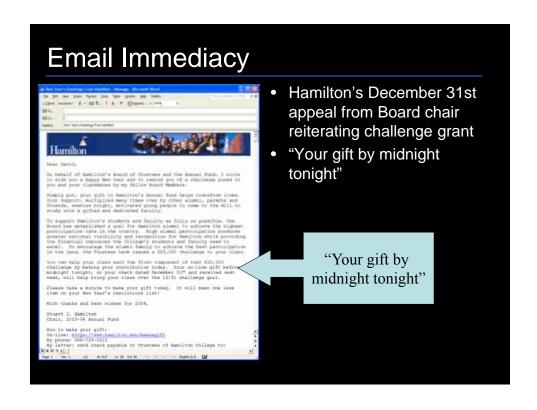


After 60 years of making instant pictures, Polaroid is peeling back from its film photography business. Polaroid quietly stopped manufacturing instant film cameras last year and will cease production of instant film altogether in 2009. The company will instead concentrate on its other interests, including selling Polaroid-branded digital cameras, digital photo frames and LCD televisions.

Let's Review What The Web Offers

- Real-Time Immediacy
- Fewer Constraints Than Paper or Phone
- Strengthened Peer Networking
- A New Canvas For the Case For Support
- New Information-Distributing Capabilities
- New Information-Gathering Capabilities
- Greater Transaction Efficiency (Cheaper!)
- De-Centralized Program Management
- (Potentially) Painless Personalization

Real Time Immediacy









Create Your Own Calendar

- Anniversary Date-of-Last-Gift
- Post-Event Attendees
- Short-Term Giving Challenge
- It's "Give To Us" Day
- End of Calendar Year
- End of Fiscal Year
- Other Important Campus Days
- Spontaneous Good News
 - March Madness
 - Nobel Prizes
- In Concert With Other Paper/Phone Appeals

Information Gathering

Who's Raising Their Hand?



See who raises their hand...

Orchestras Seek BFF by Cellphone Texts

By DANIEL J. WAKIN Published: July 21, 2010

Before the <u>New York Philharmonic</u> presented a concert in Central Park last week, the executive director of the orchestra had an announcement: Audience members could vote for an encore from the evening's soloist by text message. The choices were a <u>Chopin</u> étude or, in honor of the guest musicians from the Shanghai Symphony Orchestra, a traditional Chinese melody.

® Enlarge This Image



The Chinese melody won, and so did marketers for the soloist, the piano virtuoso Lang Lang. Voters swiftly received a reply offering a discount to "pre-order" his new CD set, "Live in Vienna," and an invitation to follow him



Cornell College's Online Senior Exit Survey ☐ The Internet is helping to liberate Key our ability to Relationships collect prospectspecific information. Volunteer Class-based Interests activities and other fundraising will be enhanced with a greater understanding of Key each alumnus's Activities own particular interests.

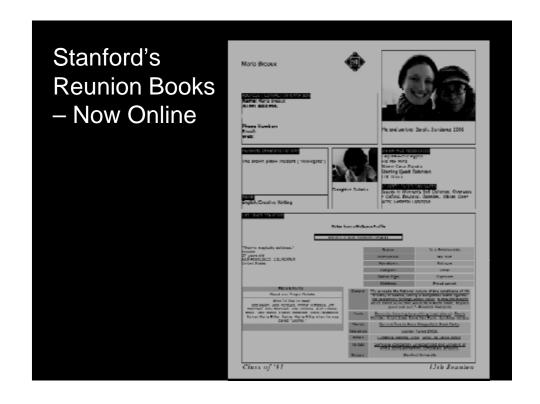
Grand Valley State University

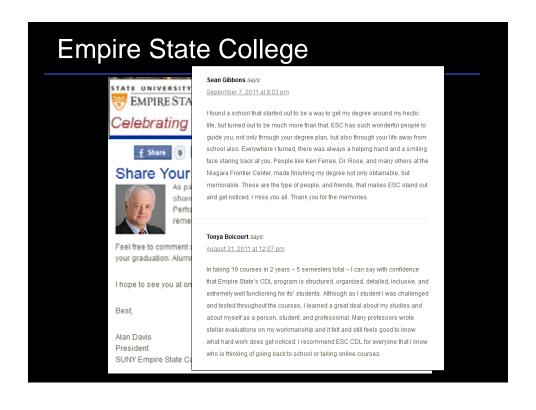
To Receive Your Cap and Gown...

- Provide your cell phone number and email contact info
- Complete a senior exit survey about your favorite memories, faculty, and future alumni volunteer interests
- Film a video message "thank you" to donors
- Consider making your senior gift
- Link with us on GVSU social networking sites (Facebook, LinkedIn etc.)
- Stop and learn about GVSU's alumni association resources

GradFest



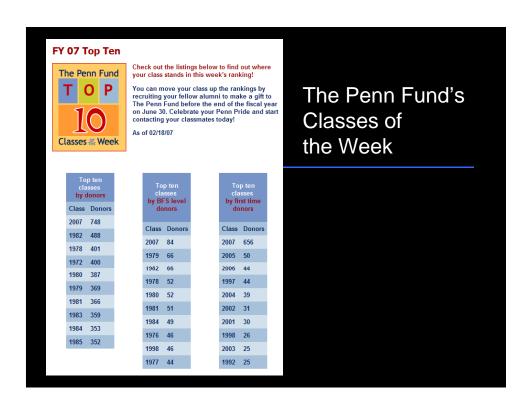


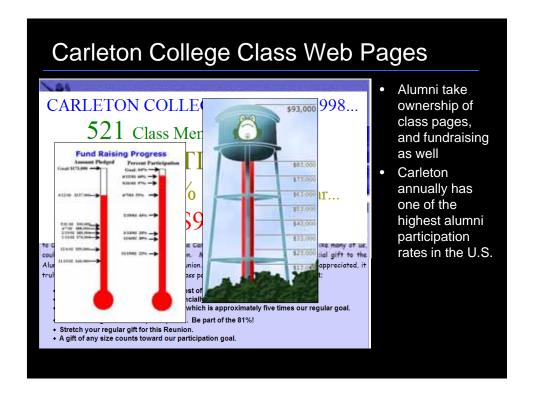


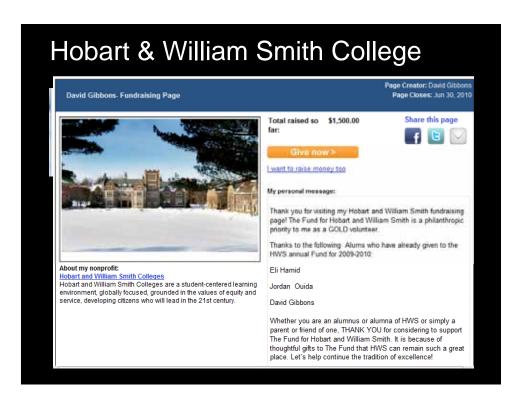


Decentralized Management



















Real Things To Do On Facebook

- Have an institution Facebook page, link with as many constituents who "like" you as you can
- Put a "share" button on your giving page so donors can tell their friends as they're making a gift
- See which Facebook Friends are also donors
- Connect with every online donor, if they aren't already
 - Post a "thank you" message to every donor's Facebook wall
 - Post ongoing stewardship messages throughout the year

Real Things To Do On Facebook

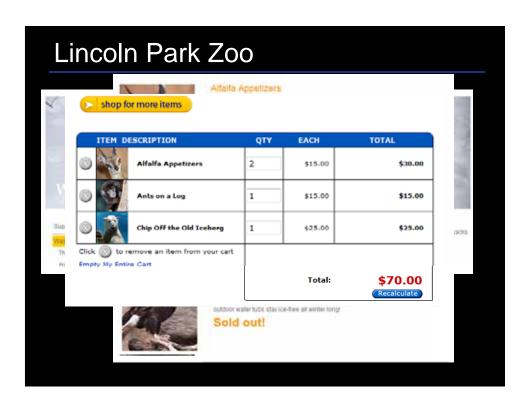
- Use Facebook to update contact information
- Code everyone your linked with in your database
- Recruit "virtual volunteers" to give and tell their friends on Facebook
- Create a class Web page in conjunction with a reunion year (or, sooner!)
 - Conduct a Facebook-based class giving campaign
 - Connect as many members of a class as possible
 - Use as a framework for young alumni fundraising



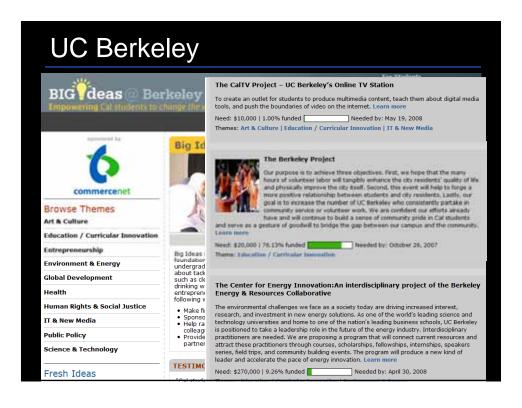
- Create Student Awareness of Penn's Institutional Mission
- Engage Students Early And Often In a Campus Family
- Teach Students About The Institution's Finances
- Evoke A Sense of Penn's Traditions and History
- Demonstrate The Depth of Penn's Alumni Community
- Build Volunteer Networks That Will Endure As Alumni



Information Distributing

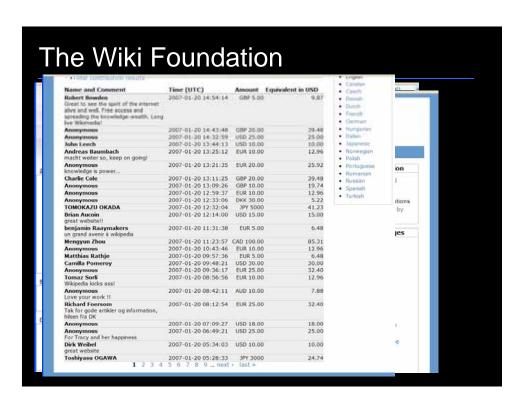




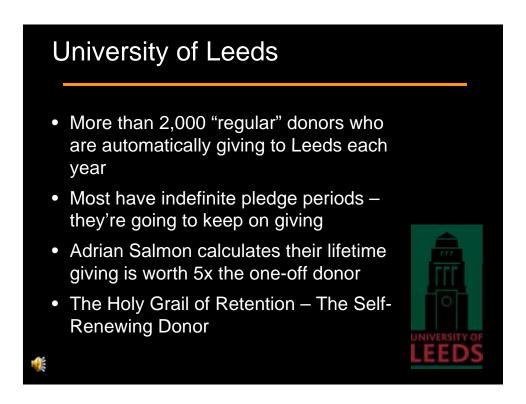




Greater Transaction Efficiency



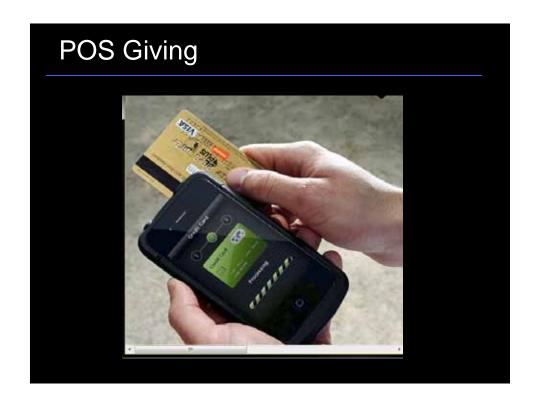




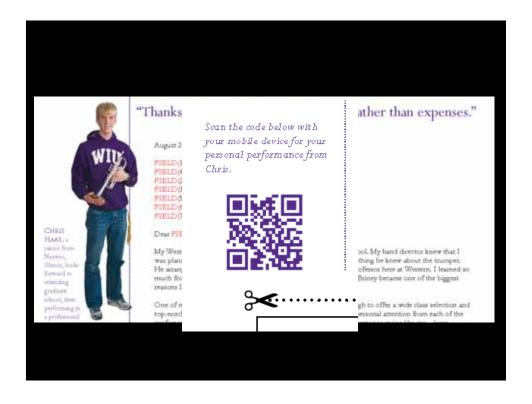


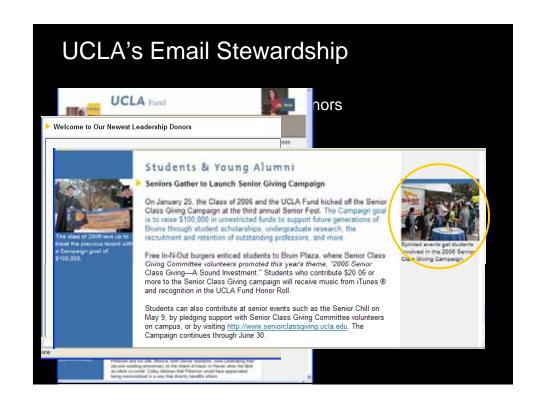






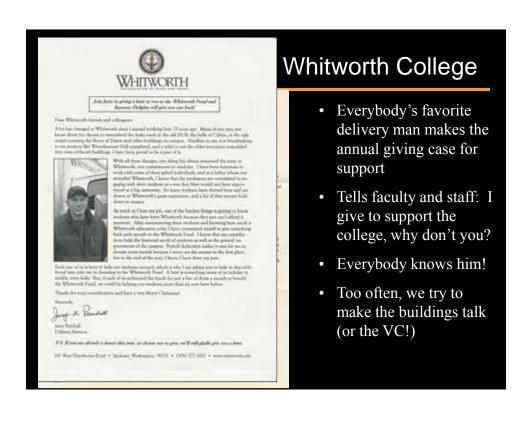
Your Blinky Button Giving Strategy



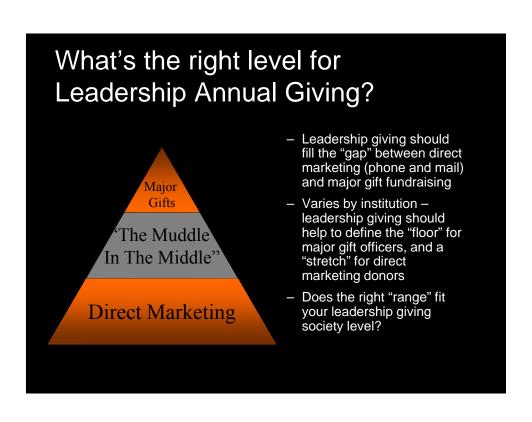








Involving Board and Advisors in Annual Giving



Bates College Anniversary Survey

- Puts the focus of the meeting on the (graduation) anniversary year
- "I know it's your anniversary year and we'd like to hear your story"
- Use alumni who are faculty to train new staff going through the survey

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Carleton College

- Says in introductory letter that staff member will be contacting to discuss the college with them
- Explicitly says this will not be a solicitation
- ♦ All bets are off after that...

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Bob's Leadership Annual Giving Presentation:

www.BobBurdenski.com/lag.pdf

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The Lesson of Starbucks

Starbucks was born from boring coffee. The Starbucks brand's core identity is not about a cup of coffee. It's about providing a great coffee experience.



What's Your Annual Fund Brand?

- Satisfying & Rewarding
- Appreciation
- Community
- Celebration
- Mutual Commitment
- Statement of Support



- Download articles and subscribe to Bob's e-newsletter at BobBurdenski.com
- Buy Bob books at CASE.org
- Subscribe to the FundList annual giving discussion listserv at www.Fundlist.Info
- Email Bob: Bob@BobBurdenski.com
- Link him, friend him, fan him







About Bob Burdenski

Bob Burdenski is an internationally-recognized annual giving program consultant for schools, colleges and universities. He is a prolific writer and published author, often appearing in *Currents*, the member magazine of the Council for the Advancement and Support of Education (CASE). He is the author of 2 CASE books: *Innovations in Annual Giving*, which presents ten U.S. case histories of advanced annual giving strategies, and a new CASE book, *More Innovations in Annual Giving*, *Ten Global Departures That Worked*, which features case histories from institutions around the world.

A recipient of the prestigious CASE "Crystal Apple" award for teaching excellence as ranked by his audiences, he has educated and entertained at presentations throughout the United States, Europe Asia, and Australia including the 2007 CASE Europe Independent Schools Conferences in Dublin, Ireland and the 2008 CASE Asia Pacific Conference in Hong Kong. In 2009, he presented CASE's first-ever annual giving training program in India. He is also a frequent contributor to CASE's Online Speaker Series on the subject of annual giving.

Since 2002, he has served as the moderator of FundList, the largest fundraising e-mail discussion listserv in the world, with more than 2,000 development professional subscribers.

Mr. Burdenski has spent 20 years in fund raising serving a variety of educational institutions, religious and human services organizations. He has served as director of annual giving and then director of university development at Cleveland State University, vice president for development at Catholic Charities Corporation in Cleveland, and chief development officer at Notre Dame College of Ohio.

He has served as an annual giving program consultant since 1996, and has served more than 100 clients worldwide over that time. His present and past clients served include:

Alverno College Indian Institute of Technology Target Analysis Group Barnard College King's College London (UK) Tulane University Boston University Lawrence University *University of Bath (UK)* Catholic Relief Services London Business School (UK) University of California at Berkeley *Central Institute for the Deaf (MO)* Manhattan College University of Colorado Foundation Children's Hospitals and Clinics Mercersburg Academy University of Dayton Chinese International School (HK) National University of Singapore University of Idaho College of Saint Rose New York University University of Illinois Foundation Colorado College Niagara University University of Michigan Columbia University Business School Pacific Lutheran University University of Rochester Creighton University The Potomac School University of San Diego University of Sydney (Australia) Florida International University Stanford University George Washington University Stanford Business School Wabash College International School of Brussels Syracuse University Wellesley College

Mr. Burdenski is a graduate of Miami University in Oxford, Ohio, with degrees in finance and accountancy. He resides in Chicago, IL.